

TERMS AND CONDITIONS

By paying the enrollment fee online and /or in person, or by signing this document while completing the Student Form in person, or by completing the Student Form on line, you agree to the Terms and Conditions below.

Registration

The minimum age for any Amigos course is 16 years (16th birthday before course start). The course participant shall be deemed to be at Amigos contracting party provided he or she is 18 years old or more. In the case of course participants who at the time of registration have not yet reached the age of 18, or where the participant is not capable of being a contracting party according to the law of his or her country of residence, the Student Form must be signed by a parent or guardian, who must also give his or her exact address.

Information provided on registration

The course participant / contracting party confirms that the information provided at the time of registration for the language course corresponds with the truth, and accepts that he or she may be removed from the language course at any time should the information provided prove to be a misrepresentation.

Payment

The enrollment fee must be paid when the course participant subscribes for lessons via the Internet or in person.

In person, the payment can be only be made in cash and not by credit card. Online, the payment can be made via PayPal or direct bank transfer.

Should the course participant present fake money for payment, Amigos will not be able to return it.

Lessons can only be paid for in soles or American dollars, not in any other currency.

Should the course participant book online, the enrollment fee must be paid one month prior to their lessons start date. If the course participant books online in a period that is less than one month, the student must pay the enrollment fee immediately once sending the Student Form (online).

Delay in payment

If the course participant does not pay the enrollment fee on time, Amigos will not confirm

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him/her for classes. Space may be available for the course participant, and Amigos reserves the right to be flexible in these cases.

Proof of payment

At the start of the course, the course participant shall provide a printed email with confirmation of payment or a receipt as proof of payment of the enrollment fee.

Enrollment fee

The enrolment fee shall be charged for all arrangements and is under no circumstances refundable.

Change fee

We understand that your plans may change during your travels, but once you send the Student Form, Amigos will commit to your reservation of family stay and/or Spanish lessons. Both Spanish lessons and family stay have limited capacity during the high season (from April to September). Therefore, during this period we require at least one month's notice for a change in family stay and/or Spanish lessons.

In case of cancellation (after one month, but with more than one week's notice) we require 25% of the total to be paid. With less than one week's notice, we require that 50% be paid.

Behavior of the course participant

The course participant will participate personally at the lessons and to arrive on time. Should irregular attendance or other behavior of the participant break the law, or cause a disturbance to other participants, Amigos reserves the right to remove the participant from the course. In such an event, the course fees shall not be refunded in any way.

No-show or withdrawal from the language course

In the event that the course participant misses class, they will recover 50% of their lessons if they prove with a document from a doctor, clinic, or hospital that they were ill. In the case of holidays, the course participant will be able to recover their missed classes in the mornings or afternoons according to the school's availability.

Complaints and liability

The course participant shall make complaints without delay of 3 natural days to the local school administration. If Amigos is not able to remedy the situation within a week period, the course participant may take steps to remedy the situation themselves, and Amigos will refund the cost, against receipts, in so far as legal and contractual liability requires.

Any requests for refund must be made to Amigos by registered letter in the local language (Spanish) within two weeks of the agreed termination of the course. After this period, all types of will no longer apply and be forfeited.

Amigos will not be liable for the loss, destruction, or misuse of valuables, cameras, video cameras, mobile phones, credit cards, cash, etc., though we will assist you in finding lost/stolen items via video cameras on our premises.

Data protection

We will record your personal data only for our school registration. The received information shall remain within Amigos and is not made available to third parties or other organizations without any permission of you and / or Amigos.

Accommodation

Our carefully selected families live throughout Cusco, allowing you to gain a better understanding of the city outside of the tourist center. However, Amigos Spanish School and the center are always accessible by walking or by local bus. It is the school's policy that all housing arrangements made through the school initially shall be continued through the school.

The course participant pays their host family directly. The school is not responsible for any problems that may arise with the course participant's home stay, as Amigos only role is to serve as a bridge between the families and the students. We recommend:

- Not changing the dates of your stay once you have reserved with your host family.
- Not bringing new guests to spend the night at your home stay.
- Speaking with your host family directly if you wish to use the phone and they will assist you.

The Administration
AMIGOS SPANISH SCHOOL

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